Picture may vary from actual product

Handshake.Logic
'Ticketing.Interface'

Connecting ticket systems from all over the world

You can count on us

- **It's all a question of the ticket:** Access data can only be as meaningful as the information delivered by the ticket.
- **We are happy to advise you:** Our experience with data medium, barcode and RFID definition as well as data medium design makes us ideal partners for selecting and designing your tickets.

Data back and forth

- **Access and sales:** Data coming from the ticketing system are automatically imported into the access system.
- **Sales and access:** Access information can be retrieved from the ticketing system.

New and existing sales channels

- **Break new ground:** Integrating new ticket partners is no longer a problem. Make yourself independent.
- **Everything stays as it is:** The ticket partner stays the same. We offer the interface.

Let's play it safe!

- **Put a stop to ticket fraudsters:** Only people with legally sold tickets are allowed to enter. All the rest have to stay out.
- **Forgery-protection is a huge priority:** Profit from our encryption know-how to make life hard for ticket forgers.

SKIDATA®
KUDELSKI GROUP

Properties

Functions
- Import of Whitelist data (sold tickets)
- Import of Blacklist data (blocked tickets)
- Import of configuration data (ticket properties and events)
- Active ticket transaction inquiry
- Active inquiry for number of imported Whitelist / Blacklist entries
- Active inquiry of counter readings
- Active inquiry of deleted personal data to comply with the current General Data Protection Regulation (GDPR)
- Export of transaction data (specific ticket IDs or all tickets used for entry)
- Configurable interface and file format
- Configurable keywords
- Checking for correct XML syntax and arrangement of attributes by XSD schema
- Strict separation of ticket data of different ticketing partners

Interfaces
- Standardized interfaces
- Standardized communication channels (File Transfer, FTP, Socket and Sita4)
- Variety of exchange formats (Generic files, XML, XML with XSD)

Transferable data
- Configuration data (e.g. ticket properties)
- Sold tickets (Whitelist data)
- Cancelled, blocked tickets (Blacklist data)
- Request telegrams to delete personal data to comply with the current General Data Protection Regulation (GDPR)
- Photos for photo control, *.jpg base64 format
- Values for points, days, hours, additional releases
- Display texts, texts for operator display
- Parking permission incl. paid until, time window entry etc.
- Devaluation for all permission of one ticket
- Ticket usage inquiry (Transaction data)
- Inquiry for number of imported Whitelist / Blacklist entries

Partner management
- Access to SKIDATA partner web
- Extensive interface description
- Support through our partner managers

Export
- Export of transaction data using own service
- Comprehensive filter options
- Multiple export files containing different transaction data

Standard Version
- Handshake.Logic 'Ticketing Interface' integration support package for initial integration
- Handshake.Logic 'Ticketing Interface' software license, price per first ticketing partner, contractor/venue

Options
- Handshake.Logic 'Ticketing Interface' optional integration support package for extensions/changes
- Handshake.Logic 'Ticketing Interface' software license, price per each additional ticketing partner, contractor/venue

Technical Specifications

System requirements	SKIDATA Handshake.Logic V10.01 or higher Handshake.Logic 'Server'
File transfer	Windows Shared Directory FTP TCP/IP Socket Sita6
File content	Configuration data (e.g. ticket properties) Sold tickets (Whitelist data) Cancelled, blocked tickets (Blacklist data) Request telegrams to delete personal data, Response telegram of deletion (personal data) Ticket usage inquiry (Transaction data) Inquiry for number of imported Whitelist / Blacklist entries
Data format	Generic XML XML with XSD